

SALES GENERAL CONDITIONS

1. Offer and purchase order
 - Offer validity are 30 days, if not otherwise indicated.
 - All purchase order should indicate the item description, item part numbers and quantity ordered
 - All purchase orders are irrevocable, if not otherwise and agreed
 - All purchase orders must be approved by Optec who will provide the order acknowledgment if required
 - Any penalties will be accepted by Optec
2. Prices
 - Applicable prices are reported in the P.O. and approved by Optec
 - Price changes can be requested by Optec providing the right date of those changes start
3. Delivery
 - Delivery means the date when the items ordered are ready, packed and available to the customer or shipper
4. Terms of delivery
 - Delivery dates requested in the PO are representing the "Request" and Optec will take all the necessary actions to respect them. Delivery date changes can be request in case of delay.
 - PO can be modified or cancelled in case of the following events :
 - a) unpredictable simulation and in case of "force major".
 - b) Uncompleted, missed and wrong data reported in the PO and still not discovered
 - c) Modification after PO receipt
 - d) Crisis for raw material procurement
 - e) Payment condition not respected
5. Invoicing
 - Invoices will be sent by e-mail or standard mail service.
 - Invoices, in compliance with the order, are automatically approved by the customer and paid within the due date. Any modification on the invoice must be agreed by customer and Optec
6. Shipment
 - Shipments are always under customer responsibility and expenses if not otherwise specified and agreed
 - All eventual remarks must be notified in writing to Optec within 8 days after material receipt
 - If customer prefer a direct delivery, material will be maintained in the Optec's stock area for a maximum period of 5 days, after a normal shipper will be used
7. Payment
 - Payments must be done directly to Optec or, in case, to the Optec's agent under Optec's approval or under direct PO placed to the agents.
 - All payment not in accordance on what is agreed, are considered not valid.
 - In case of delayed payment, without any specific agreement, Optec can apply the legal interest issuing a specific invoice named "Penalty Invoice"
8. Specification and drawings
 - Specs and drawings will correspond on the ordered items. Any noncompliance will be declared and both parties will update the reference documents.
9. Remarks and claims
 - The warranty conditions are applicable on the items having the right and under final approval of Optec
 - Material must be sent back to Optec following the procedure of "RMA" Return Material Authorization" managed be Q.A. department.
 - All material returned to Optec without RMA document, will be refused by Optec and returned back.
 - In case of the returned items are clearly modified, dismantled or in general non in the integrity situation as provided, the warranty cannot be applied and noticed on the RMA document
10. Laws and Rules
 - All the purchase orders and relative documents/agreement are submitted to the Italian law.
11. Legal Place
 - The legal place of Optec is in Novara, Via Scavini 2/A and, in case of disputies, the place will be the Court of Novara
12. Derogations/Waivers
 - Any derogations/waivers must be submitted in writing to Optec and approval/refuse will be sent back in writing by Optec within 15 days from the receiving date.